

**Cc:** Mason, Russell (NIH/OD/ORS) [E] <[russell.mason@nih.gov](mailto:russell.mason@nih.gov)>; Cook, Susan (NIH/OD/ORS) [E] <[susan.cook@nih.gov](mailto:susan.cook@nih.gov)>

**Subject:** RE: ill customer at BLDG 35 marketplace

Hi Tameika,

I'm following up on the incident. Thanks.

Best regards,  
Susan Cook  
Director, Division of Amenities and Transportation Services  
National Institutes of Health



---

**From:** Cook, Susan (NIH/OD/ORS) [E]  
**Sent:** Friday, December 20, 2019 11:24 AM  
**To:** Kastner, Tameika (NIH/OD/ORS) [E] ([tameika.kastner@nih.gov](mailto:tameika.kastner@nih.gov)) <[tameika.kastner@nih.gov](mailto:tameika.kastner@nih.gov)>  
**Cc:** Mason, Russell (NIH/OD/ORS) [E] <[russell.mason@nih.gov](mailto:russell.mason@nih.gov)>  
**Subject:** FW: ill customer at BLDG 35 marketplace

Tameika – please provide me an update. Thanks.

Best regards,  
Susan Cook  
Director, Division of Amenities and Transportation Services  
National Institutes of Health

---

**From:** Mason, Russell (NIH/OD/ORS) [E] <[russell.mason@nih.gov](mailto:russell.mason@nih.gov)>  
**Sent:** Friday, December 20, 2019 11:23 AM  
**To:** Cook, Susan (NIH/OD/ORS) [E] <[susan.cook@nih.gov](mailto:susan.cook@nih.gov)>  
**Subject:** FW: ill customer at BLDG 35 marketplace

FYI

V/r

Rusty Mason  
Chief, Amenities Programs Branch  
Division of Amenities and Transportation Services, ORS, NIH  
Building 31, Room 1A08  
(301) 443-7127 (P)